



- 1. The four ways to place an order
- 2. All About Ordering (an in-depth look at what we offer)
- 3. Viewing an orders status
- 4. Common questions & answers
- 5. Additional Info

# 4 Ways to Place an Order

- 1. From an application (Word, Excel, PowerPoint, Adobe, etc.)
- 2. A Special Order
- 3. A Catalog Order
- 4. From My Files

#### **1.1 From a Windows Application**

Select File > Print

Select > Copy Center Printer

Select > **Print** ( this will convert the file into a PDF and bring you to the log on page) **Do Not** choose any print options on this page



### **1.2 Log into Copy Center Website**

Enter **User ID** and **Password** (It is the same as your standard ID and password)

Click Login



#### **1.3 Document Added to Cart**

AWESOME TEACHER.pdf has been added to your order.	Clear Messages
R	(ISD)
Select print options, quantity per recipient and billing information. Click <b>Place Order</b> to submit your order.	Cart ID 302241 Order Estimate <u>\$0.01</u>
ltem 1 👻 Reo	ace File Continue Shopping
AWESOME TEACHER.pdf / 1 Page 8.50x11.00 Inches WARKSONE TRACHER Click the image to review the proof. Select your print options, then click Preview to review this item prior to ordering.	Unit Price <u>\$0.01</u> Quantity 1
Your Selected Print Options Print B/W, 1-Sided, 8.5 x 11 White 20 lb, Scale Down Only	
Please approve this document for printing:  I have viewed the proof and preview (when available) and approve the document for printing.  Enter special instructions for this item.	
Shipping Information	Add Address
I would like my order shipped by:       Tuesday, June 06, 2017         Lauren Tarbet       ADMINISTRATIVE         ADMINISTRATIVE       Select a Shipping Method         FisD DELIVERY       This will be delivered with campus mail.         Delivery Estimate       Delivery Estimate         Wednesday, June 07, 2017       Wednesday, June 07, 2017	
Ordered Items	Quantity
1 AWESOME TEACHER.pdf Enter shipping instructions for this recipient	1
Billing Information	
Lauren Tarbet ADMINISTRATIVE S00 Texas United States District Account Codes	Order Estimate <u>\$0.01</u> ok the price to view the cost details
District Account Code Example: 199.11.6399.00.000.7.99.100	
OUT of District Cash/Check Specify Cash or Check and taxable or non-taxable Specify Cash or Check and taxable or non-taxable Total Split Percentage 0%	0 %

#### **1.4 Choose either:**

**Checkout** – you do not need any additional items printed, continue with ordering on this page

**Continue Shopping** – you would like to add other items to this cart (cont. on next page)

	n added to your order.	Clear Message
	<b>Pfis</b>	D
1/Cart elect print options, quantity per	r recipient and billing information. Click Place Order to submit your order.	Cart ID 302241
Order name Order 302241 (Sure	ePDF) 🦯 Order Er	stimate <u>\$0.01</u>
ltem 1	👕 Replace File Cor	ntinue Shopping
Your Selected Print Options           Preview / Change Options	Print B/W, 1-Sided, 8.5 x 11 White 20 lb, Scale Down Only	
Enter special instructions for this	nd preview (when available) and approve the document for printing. s item.	
Shinning Information		Add Address
	* Tuesday, Juna 06, 2017 9月 Note: Only dates when the mint center is onen may be selected	Add Address
Shipping Information I would like my order shipped by Lauren Tarbet ADMINISTRTIVE 900 Texas United States	Tuesday, June 06, 2017      Note: Only dates when the print center is open may be selected.     Select a Shipping Method     PISD DELIVERY ▼ This will be delivered with campus mail.     Delivery Estimate     Wednesday, June 07, 2017	Add Address
I would like my order shipped by Lauren Tarbet ADMINISTRATIVE 900 Texas	Select a Shipping Method       [FISD DELIVERY       Delivery Estimate       Wednesday, June 07, 2017       Ordered Items   Quantity	Add Address
would like my order shipped by Lauren Tarbet ADMINISTRATIVE 900 Texas	<ul> <li>Select a Shipping Method         PISD DELIVERY</li></ul>	Add Address
would like my order shipped by Lauren Tarbet ADMINISTRATIVE 900 Texas United States	Select a Shipping Method       [PISD DELIVERY       Delivery Estimate       Wednesday, June 07, 2017       Ordered Items       Quantity       1	Add Address
I would like my order shipped by Lauren Tarbet ADMINISTRATIVE 900 Texas United States Billing Information Lauren Tarbet ADMINISTRATIVE	Select a Shipping Method     FISD DELIVERY     This will be delivered with campus mail. Delivery Estimate     Wednesday, June 07, 2017     Ordered Items     1 AVESOME TEACHER.pdf     1 Enter shipping instructions for this recipient     Order E     Click the price to vie	stimate \$0.01
I would like my order shipped by Lauren Tarbet ADMINTRATIVE 9000 Texas United States Billing Information Lauren Tarbet	<ul> <li>Select a Shipping Method         FISD DELIVERY</li></ul>	stimate \$0.01
iwould like my order shipped by Lauren Tarbet ADMINISTRATIVE 900 Texas United States Billing Information Lauren Tarbet ADMINISTRATIVE 900 Texas	Select a Shipping Method     IND DELIVERY     This will be delivered with campus mail.  Delivery Estimate     Wednesday, June 07, 2017      Ordered Items     Quantity     1 AWESOME TEACHER.pdf     1 Enter shipping instructions for this recipient      Order Except Select Billing Codes for Payment     District Account Code No Valid Account Codes	stimate <u>\$0.01</u> w the cost details
iwould like my order shipped by Lauren Tarbet ADMINISTRATIVE 900 Texas United States Billing Information Lauren Tarbet ADMINISTRATIVE 900 Texas	<ul> <li>Select a Shipping Method         FISD DELIVERY This will be delivered with campus mail.     </li> <li>Delivery Estimate         Wednesday, June 07, 2017     </li> <li>Ordered Items         Quantity         1 AWESOME TEACHER.pdf      </li> <li>Enter shipping instructions for this recipient         Click the price to vie         Click the price to vie         Select Billing Codes for Payment         District Account Code No Valid Account Codes         If the account code is not found in the dropdown box above, please enter it below.         District Account Code     </li> </ul>	stimate \$0.01 w the cost details

#### **1.5 Adding Additional Item to Cart**

Open next document and Repeat Step 1.1

Select > My Cart

Select > **Checkout** (your cart now has 2 items and you may continue with ordering)

😮 RSA WebCRD - User ID ( 🗙	1		×
← → C  Secure   https://copycenter.pfisd.net/fulfillment/add_document_to_order?surePDFQuant	ity=1&fileUUID	Q ☆	:
🗄 Apps 📀 RSA WebCRD 🛛 Bb Pflugerville Independe 🛛 🤀 Split Neck Short Sleet			
	150	)	<b>▲</b>
Add Document to Order			
Add this document to:			
Continue Shopping Checkout			
© 2001/2011 Robinster Schware Associates First At highs beared			

# 2. Placing a Special Order

#### What are Special Orders?

Orders where an electronic copy of the document is not uploaded to the Copy Center site.

### **Common Special Orders:**

Hardcopy documents Files on CD or USB Files that are not accepted for uploading

#### Log-on to <a href="https://copycenter.pfisd.net">https://copycenter.pfisd.net</a>

You can also find the link by pressing the **Staff** tab on the district website, or on the **Intranet** main page.



# 2. Placing a Special Order

Select Go under the Special Orders box. Enter in the Number of pages you will have in your document. Then Proceed to fill in the rest of the information. Once you Have submitted your order online, put your hard copy in Campus mail and reference your order number.



# 3. Placing a Catalog Order

#### What is a Catalog?

A collection of print items that are made available to all PFISD users or only to specific users.

### **Our PFISD Catalogs contains:**

Dibels AIMS DRA2- Eng/Span Reading A-Z Books (limited)

SRA WebCRD - User ID ( ×	
C Secure   https://copycenter.pfisd.net/fulfillment/add_document_to_order?surePDFQuantity=1&tfileUUID Q ☆	
🗄 Apps 😔 RSA WebCRD 🛛 Bb Pflugerville Independe 🗖 Split Neck Short Sleev	
	*
<b>P</b> (ISD)	
Add Document to Order	
Add this document to:	
Continue Shopping Checkout	
EXCOV-2211 Robreser Suffware Associates' Inc. 4/ Ingits reserves	
	÷

# 3. Placing a Catalog Order

#### 3.1 Use Search Catalog

Enter item/document name and click Go

or Click **Advanced Search** or Click **Go** button



# 3. Placing a Catalog Order

3.2 Enter quantity3.3 Click Add to Cart3.4 Click Cart link



# 4. Placing Order from My Files

### What are My Files?

A collection of your documents that you upload and configure for printing ahead of time.

#### How to Set Up:

Use Manage Files to:

Create Folders Upload files Set Retention Time Set Print Options

😮 RSA WebCRD - User ID ( 🗙	×
← → C Secure https://copycenter.pfisd.net/fulfillment/add_document_to_order?surePDFQuantity=1&fileUUID Q ☆	:
👖 Apps 😳 RSA WebCRD 🛛 Bb Pflugerville Independer 🔃 🧙 Split Neck Short Sleev	
<b>Prisd</b>	
Add Document to Order	
Add this document to:	
Continue Shopping Checkout	

# 4. Placing Order from My Files

#### 4.1 Use My Files

Enter item/document name and click Go

or Click Advanced Search or

Click Go button



# 4. Placing Order from My Files

4.2 Enter quantity4.3 Click Add to Cart4.4 Click Cart link

WebCRD	- User ID [c ×	* <u>-</u>	
C	Secure   https://copycenter.pfisd.net/fulfillment/from_my_fol	lder	Q.
SA N	WebCRD Bb Pflugerville Independer R Split Neck Short Sleev		
Ordening	Proxy	Home   My Account   Help	Logout
		*	1
Manage	Files		RT[0]
ct Iten	20	Home>My Files>	default
	r cart by entering quantities and clicking Add to Cart.		
	uments, click Configure to set up the template and add it to your cart. All iter		
Search h			Clear
and the second s	Search Criteria	Rows Per Page 100 T	
	2017.LPD Spring Show Dance through Decades.pdf		
benong)		Qty Add to	Cart
	Located in Folder default	Expires in 17 Days	
	10th ELA		
		Qty Add to	Cart
nd" lands data Second late STAT	Located in Folder default	and the second s	CONT
	10th ELA		
		Qty Add to	Cast
	to and the state of the state o	aly Hadio	Cart
	Located in Folder default 10thGr WH SS GE DA2 StuDataAnalysis.pdf		
Contraction of the local division of the loc			-
there are a		Qty Add to	Cart
	Located in Folder default 10thGr WorldHistory SS DA2 OnLevel May2015.pdf		
	Tothor WorldHistory 35 DA2 Officever May 2013, par		
		Qty Add to	Cart
	Located in Folder default		
	10thGr_SS_DA1_1415_AP_StudAnalysis.pdf		
		Qty Add to	Cart
	Located in Folder default		
	10thGr_SS_WH_DA1_1415_AP.pdf		
and the second		Qty Add to	Cart
entration,	Located in Folder default		
-	11thGr_SS_DA1_1415_AP_StudAnalysis.pdf		
		Qty Add to	Cart
Coloradori I (Cl.	Located in Folder default		

Our website is very user friendly and made to make your ordering experience as easy as possible. We offer many finishing options, papers, and custom options as well. The following slides will give you an in-depth view of what you can do with our site.



You can change the order name to something representative of the job by clicking on the pencil

elect print options <u>of the</u> Order na le Awesome Teach		billig monutori.	onor inder to t				Cart ID 30224
						c	Order Estimate <u>\$0.01</u>
	-						
Item 1					Ŵ	Replace File	Continue Shopping
AWESOME TEA	ACHER.pdf 🦯						Price <u>\$0.01</u>
CALM 8.50x11.00 Inc	ches					Qu	antity 1
	e to review the pro		this item prior to orderi	na			
Your Selected Print Options			hite 20 lb, Scale Down	-			
Preview / Change Optio		.,,	,,	,			
×							
Please approve this docur							
icuse approve ans abeai	ment for printing	g:					
I have viewed the proof		•	rove the document for	printing.			
I have viewed the proof	f and preview (wh	•	rove the document for	printing.			
I have viewed the proof	f and preview (wh	•	rove the document for	printing.			
I have viewed the proof inter special instructions for the inter special instructions for the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the special instruction of the instruction of the special instruction of the special instruction of the special instruction of	f and preview (wh	•	rove the document for	printing.			Add Address
I have viewed the proof inter special instructions for t	f and preview (wh	en available) and app			v be selected	1	Add Address
I have viewed the proof inter special instructions for t	f and preview (who this item. by: Thursday, Ju	ne 08, 2017		printing. he print center is open ma	y be selected	I.	Add Address
I have viewed the proof inter special instructions for 1 Shipping Information would like my order shipped Lauren Tarbet ADMINISTRATIVE	f and preview (whithis item. by: Thursday, Jun Select	ine 08, 2017		he print center is open ma	y be selected	l.	Add Address
I have viewed the proof inter special instructions for 1 Shipping Information would like my order shipped Lauren Tarbet ADMINISTRATIVE 900 Texas	f and preview (whithis item. by: Thursday, Jun Select PISD	Ine 08, 2017	Note: Only dates when t	he print center is open ma	y be selected	l.	Add Address
I have viewed the proof inter special instructions for t Shipping Information would like my order shipped Lauren Tarbet ADMINISTRATIVE 900	f and preview (whithis item. by: Thursday, Jun Select PISD Delive	ine 08, 2017	Note: Only dates when t	he print center is open ma	y be selected	I.	Add Address
I have viewed the proof inter special instructions for 1 Shipping Information would like my order shipped Lauren Tarbet ADMINISTRATIVE 900 Texas	f and preview (whithis item. by: Thursday, Jun Select PISD Delive Friday	ine 08, 2017 IIII A t a Shipping Method DELIVERY Th ry Estimate y, June 09, 2017 dered Items	Note: Only dates when t	he print center is open ma	y be selected	į. Quant	
I have viewed the proof inter special instructions for 1 Shipping Information would like my order shipped Lauren Tarbet ADMINISTRATIVE 900 Texas	f and preview (whithis item. by: Thursday, Jun Select PISD Delive Friday	Ine 08, 2017 IIII A t a Shipping Method DELIVERY T ry Estimate y, June 09, 2017	Note: Only dates when t	he print center is open ma	y be selected		

The default for all copies is black and white print on white paper, printed front and back (when multiple pages are present).

These settings can be changed by Selecting **Preview / Change Options** 



For quick changes use the 1- Click Print Options (most common print solutions)



For customized print solutions click on additional options under Refine Your Print Options



To switch from the default B/W setting click on Output and then select Color



Individual pages can be changed to color or b/w by opening the **Grid View** at the bottom right corner. Right click on each page to select color option



#### To change paper color, stock, or size, click on Paper

✓ Print Options - AWESOME TEACHER.pdf			Print Options Summary	Unit Price \$0.23	Quantity 1	<u>Help</u>
Quick Sets Click to select from a list of 1-Click Print Options Booklets '	*	_				
Refine Your Print Options		×.				
Output '	Select Paper					
	Current Paper: 8.5 x 11 White 20 lb					
Paper 8.5 x 11 White 20 lb	Use the filter options below to view the available paper choices.					
Scaling Scale Down Only	Color Any  Size USLETTER  The paper size has been preselected	for you.	Reset Filters			
R Plex	These papers match your color, size and filter options. Click on the paper name to select it. Paper selection shown above, click Cancel.	To make no change	s and keep the Current			
	Name	Color	Size			
Covers	8.5 x 11 White 20 lb	white	USLETTER			
•	8.5 x 11 Blue 20 lb	blue	USLETTER			
Binding	8.5 x 11 Light Green 20 lb	green	USLETTER			
•	8.5 x 11 Pink 20 lb	pink	USLETTER			
Folding/Punch	8.5 x 11 Yellow 20 lb	Canary	USLETTER			
0	8.5 x 11 Lilac 20 lb	Lilac	USLETTER			
Other (not shown)	8.5 x 11 Goldenrod 20 lb	goldenrod	USLETTER			
O	8.5 x 11 Cherry 20 lb	Cherry	USLETTER			
	8.5 x 11 Ivory 20 lb	Ivory	USLETTER			
Additional options are available by right- clicking on pages in the Preview, Scroll	8.5 x 11 Salmon 20 lb	Salmon	USLETTER			
View, and Grid View.	8.5 x 11 White Coverstock 90 lb	white	USLETTER			
Click here for more help	8.5 x 11 Canary Coverstock 90 lb	yellow	USLETTER			
	8.5 x 11 Blue Coverstock 67 lb	blue	USLETTER			
	Cancel					
			_			-
			<b>▶</b>			
	Done With Prin	t Options				

Standard size documents can be printed larger by selecting Size. Please note that to make the image fit the page, you must then click on Scaling and select Scale to Fit. Default is set to scale



Click on **Plex** to switch between single-sided and double-sided printing. (Please note, if you have a one page document, and want the image on both sides, selecting 2-sided will not put the image on both sides)



Click on **Covers** to view cover options. This allows you to have a different paper type on the front, back or both of your packet. If you want different papers on front and back, click to configure them



Click on **Binding** to choose from a range of available options. There are several stapling options, as well as coiling (must have at least 20 pages if printing single-sided or 39 pages if printing double-sided).



Click on **Folding/Punch** to show you paper folding options as well as 2 and 3 hole punching. Please ensure that page is set up correctly so that image overlap does not occur when folded.



Other section allows for additional customization of print orders which includes:

- Business Cards
- Notepads
- Custom cutting orders (please note we can only do straight cuts. If images are too close together some image clipping may occur)



After you are done selecting your finishing options, simply click the **X** at the top right, or **Done With Print Options** at the bottom middle.



To prevent issues we have added the **Proof Approval Checkbox**. You must check this for the order to go through. By checking the box you are stating that everything is exactly as you want it. If you have additional requests that were not provided in the finishing section, please put a comment in the **Special Instructions** area.



Select your ship date by clicking on the calendar icon. The default date is 3 business days after submission. Please remember that you will receive your materials with campus mail the day <u>after</u> it is shipped. If you do not need it for several days or weeks, please choose a later date. You may also choose to **Hold For Pickup** directly below the calendar. If you choose this option, we are located at 2021 Crytal Bend Drive, and are located in the portable at the back of the main building (pictured below)



#### You must choose an account code before submitting your order.

- The account code(s) for your campus are listed in a dropdown menu. You must choose one of these codes before you can submit your order.
- If you do not see the correct code, or you do not have a dropdown, you may enter it on the line below. You must use the format shown as an example.
- Please only select Out of District Cash/Check if it is for personal use or for non curriculum items. Please also note that personal items must be charged tax as well as a 20% upcharge fee.
- You MUST add the percentage to the side of the account code or the order will not go through

Lauren Tarbet ADMINISTRATIVE 900 Texas United States	Select a Shipping Method PISD DELIVERY This will be delivered with campus mail. Delivery Estimate Monday, June 19, 2017
	Ordered Items     Quantity       1     AWESOME TEACHERcolormulti.pdf     1       Enter shipping instructions for this recipient     1
Billing Information	
Lauren Tarbet ADMINISTRATIVE 900 Texas United States	Select Billing Codes for Payment         District Account Code       No Valid Account Codes         If the account code is not found in the dropdown box above, please enter it below.         District Account Code         Example: 199.11.6399.00.000.7.99.100         OUT of District Cash/Check         Specify Cash or Check and taxable or non-taxable
	otal Split Percentage u% Add Split Click the 'Add Split' button to add more Account Codes for split billing. Enter billing instructions for this order

- > When your order is complete click on the **Place Order** tab.
- You will be asked to confirm the price and the order will then proceed on to your bookkeeper or the copy center depending on the amount of the order.

Enter special instructions for th	his item.
Shipping Information	Add Address
I would like my order shipped b	y: Friday, June 16, 2017 Note: Only dates when the print center is open may be selected.
Lauren Tarbet ADMINISTRATIVE 900 Texas United States	Select a Shipping Method PISD DELIVERY This will be delivered with campus mail. Delivery Estimate Your total is \$0.10. Click Place Order to approve this price and place the order. Cancel Place Order 1
Billing Information	
Lauren Tarbet ADMINISTRATIVE	Order Estimate \$0.10     Click the price to view the cost details
900 Texas United States	Select Billing Codes for Payment District Account Code No Valid Account Codes 0 %
Texas	· · · · · · · · · · · · · · · · · · ·
Texas	District Account Code No Valid Account Codes 0 %
Texas	District Account Code No Valid Account Codes 0 % If the account code is not found in the dropdown box above, please enter it below. District Account Code 0 %
Texas	District Account Code       No Valid Account Codes       0       %         If the account code is not found in the dropdown box above, please enter it below.       0       %         District Account Code       0       %         Example: 199.11.6399.00.000.7.99.100       0       %         OUT of District Cash/Check       Cash: Taxable       0       %         Specify Cash or Check and taxable or non-taxable       0       %
Texas	District Account Code       No Valid Account Codes       0       %         If the account code is not found in the dropdown box above, please enter it below.       0       %         District Account Code       0       %         Example: 199.11.6399.00.000.7.99.100       0       %         OUT of District Cash/Check       Cash: Taxable       0       %         Specify Cash or Check and taxable or non-taxable       0       %
Texas	District Account Code       No Valid Account Codes       0       %         If the account code is not found in the dropdown box above, please enter it below.       0       %         District Account Code       0       %         Example: 199.11.6399.00.000.7.99.100       0       %         OUT of District Cash/Check       Cash: Taxable       0       %         Specify Cash or Check and taxable or non-taxable       0       %

# **Viewing an Order Status**

- Click Orders to track the status of your order
- Use the view button to check the details of the order. Please note once the job has been submitted, you will no longer be able to modify your order.
- Use the Reorder button to reorder a previously submitted job.

